

Integrated Design operates an RMA system for all products and their components being return for technical support. Please complete this form and contact your supplier for an RMA number prior to returning the items to our technicians.

| | | | |
|-------------------|--|--------------|--|
| RMA Number | | Date: | |
|-------------------|--|--------------|--|

Your Contact Details

| | | | |
|-----------------|--|----------|--|
| Company Name: | | | |
| Address: | | | |
| (head office) | | | |
| | | | |
| Postcode: | | Country: | |
| Telephone: | | Fax: | |
| E-mail address: | | | |
| Contact Name | | | |

Product Detail

| | | | |
|-------------------------------------|--|--------------------|--|
| Product | | | |
| Model | | | |
| Component (s) believed to be faulty | | Batch Number(s) | |
| Firmware Version | | Unit Serial Number | |
| Project Name/End User | | | |
| Date Bought | | Date Installed: | |

Description of Fault

Describe the problem (what is happening, how often, when it began, are there any events it is linked to etc.)

System Schematic

Please include position of returned item with in the system layout:

Action Taken

Please describe action taken to verify the origin of the fault and any steps taken to attempt to remedy it

Please return this form along with the product to:

**Integrated Design Ltd, Littleton House, Littleton Road, Ashford, Middlesex, TW15 1UU,
UK**

Tel: (+44) (0) 1784 245941, Fax: (+44) (0) 1784 240647 e-mail: info@idl.co.uk, Web Site: www.idl.co.uk

All items should be suitably packed so as to ensure no damage occurs in shipping and that they are ESD protected.

Please note all overseas shipments should state that the item is for 'temporary importation only' and has 'no commercial value'